



Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



Attention: Visitor restrictions are in effect

VISITOR POLICY

Those who are sick or in self-isolation:
DO NOT ENTER

ESSENTIAL VISITS

Visits for compassionate care (such as critical illness, hospice care, end of life and medical assistance in dying).

Visits essential to patient/client care and well-being, including:

- Assistance with feeding, mobility and personal care.
- Communication assistance and supported decision-making for people with disabilities or cognitive impairment.

Existing registered volunteers providing services as described.

* Essential visits are limited to one visitor at a time. For palliative and end-of-life care, more than one visitor may be allowed at a time.

SOCIAL VISITS

Visits made by a family member or friend of a resident

Only one designated family member or friend may visit.

Each visitor must:

- Schedule their visit in advance with facility staff.
- Socialize in the designated visiting areas.

* Social visits are only allowed if there is no COVID-19 outbreak at the facility.

All visitors must wear a mask, clean hands before and after visiting (using soap and water or alcohol-based hand sanitizer) and maintain a distance of two metres from others.

For immediate assistance, family members and visitors can call the number below:



BC Centre for Disease Control

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.

Non-medical inquiries (e.g., travel, physical distancing):

1 888 COVID19 (1 888 268-4319) or text 604 630-0300



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